

Marsh GuyCarpenter Mercer OliverWyman

INVESTOR PRESENTATION

Results through First Quarter 2022

Forward-Looking Statements

This presentation contains "forward-looking statements," as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management's current views concerning future events or results, use words like "anticipate," "assume," "believe," "continue," "estimate," "expect," "intend," "plan," "project" and similar terms, and future or conditional tense verbs like "could," "may," "might," "should," "will" and "would".

Forward-looking statements are subject to inherent risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements. Factors that could materially affect our future results include, among other things: 1) the impact of geopolitical or macroeconomic conditions on us, our clients and the countries and industries in which we operate, including from conflicts such as the war in Ukraine, capital markets volatility and inflation; 2) the increasing prevalence of ransomware, supply chain and other forms of cyber attacks, and their potential to disrupt our operations and result in the disclosure of confidential client or company information; 3) the impact from lawsuits or investigations arising from errors and omissions, breaches of fiduciary duty or other claims against us in our capacity as a broker or investment advisor, including claims related to our investment business' ability to execute timely trades in light of increased trading volume; 4) the financial and operational impact of complying with laws and regulations, including domestic and international sanctions regimes, anti-corruption laws such as the U.S. Foreign Corrupt Practices Act, U.K. Anti Bribery Act and cybersecurity and data privacy regulations; 5) our ability to attract, retain and develop industry leading talent; 6) our ability to compete effectively and adapt to competitive pressures in each of our businesses, including from disintermediation as well as technological change, digital disruption and other types of innovation; 7) our ability to manage potential conflicts of interest that may arise across our businesses given our expanding client base, the broad scope of our work and the significant volume of our engagements; 8) the impact of changes in tax laws, guidance and interpretations, or disagreements with tax authorities; and 9) the regulatory, contractual and reputational risks that arise based on insurance placement activities and insurer revenue streams.

The factors identified above are not exhaustive. Marsh McLennan and its subsidiaries (collectively, the "Company") operate in a dynamic business environment in which new risks emerge frequently. Accordingly, we caution readers not to place undue reliance on any forward-looking statements, which are based only on information currently available to us and speak only as of the dates on which they are made. The Company undertakes no obligation to update or revise any forward-looking statement to reflect events or circumstances arising after the date on which it is made.

Further information concerning Marsh McLennan and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in the Company's filings with the Securities and Exchange Commission, including the "Risk Factors" section and the "Management's Discussion and Analysis of Financial Condition and Results of Operations" section of our most recently filed Annual Report on Form 10-K.

Explanation of Non-GAAP Measures

This presentation also contains certain financial measures that are "non-GAAP measures," within the meaning of Regulation G of the Securities Exchange Act of 1934, as amended. The Company believes these non-GAAP financial measures provide useful supplemental information that enables investors to better compare the Company's performance across periods. Management also uses these measures internally to assess the operating performance of its business, to assess performance for employee compensation purposes and to decide how to allocate resources. However, investors should not consider these non-GAAP measures in isolation from, or as a substitute for, the financial information that the Company reports in accordance with GAAP. The Company's non-GAAP measures include adjustments that reflect how management views our businesses, and may differ from similarly titled non-GAAP measures presented by other companies. Please see the Appendix to this presentation for a reconciliation of non-GAAP measures to the closest comparable applicable GAAP measures.

The Global Leader in Advisory on Risk, Strategy and People

MarshMcLennan

A Global Leader with Unmatched Scale and Capabilities

Four Leading Businesses Working Together as **One Enterprise**

Uniquely Positioned to Help Clients Navigate **Today's Issues**

83,000 colleagues globally

Over \$20 billion of revenue*

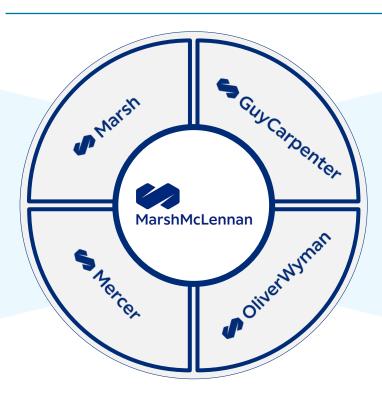
Clients in 130 countries

\$125 billion+ of global premiums placed

#1 Insurance Broker¹

#1 Health & Benefits Broker¹

#1 Outsourced CIO²



✓ Mitigating cyber risk

Addressing protection gaps

✓ Building climate resilience

✓ Advancing healthy societies

✓ Bridging the retirement savings gap

✓ Reimagining the workforce

Marsh McLennan: A Compelling Core Holding

Track record of superior returns at lower relative volatility

| Strong underlying revenue growth | Expanding margins across operating environments |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Several underpinnings for sustained growth Proven resilience through P&C and economic cycles | Reported margin expansion for 14 consecutive years Over 1,500 bps of margin expansion since 2008 |
| Expect mid-single digit or better underlying revenue growth in 2022 | Further runway for margin expansion through operating leverage and efficiencies |
| | |
| Substantial free cash flow* generation | Disciplined and balanced capital management strategy |
| Substantial free cash flow* generation Strong free cash flow of over \$3 billion in 2021 Free cash flow CAGR of 19% in 2010 – 2021 | Disciplined and balanced capital management strategy Prioritize reinvestment in business (organic and acquisitions) Recognize capital return also drives value over time |

Strong Financial Results Drive Shareholder Value

| Superior Performance Over The Long Term | GAAP Revenue Adj | usted Operating Margin** |
|-----------------------------------------------------|--------------------------------------------------------------------------------------|----------------------------------------------------------------------|
| A History of Strong Growth (2010 – 2021)* | \$ billions \$19.8 | 23.9% |
| 5.9% GAAP Revenue CAGR | | |
| +1,040 bps Adjusted Operating Margin** Expansion | | |
| 12.8% Adjusted EPS** CAGR | 2010 2013 2014 2016 2016 2016 2019 2019 2020 2020 2021 | 2011 2012 2013 2015 2016 2018 2019 2020 2020 |
| 19.2% Free Cash Flow** CAGR | Adjusted EPS** | Free Cash Flow** |
| | | |
| Substantial Total Shareholder Return Since YE 2010* | \$6.17 ^{\$ billions} | \$3.1 |

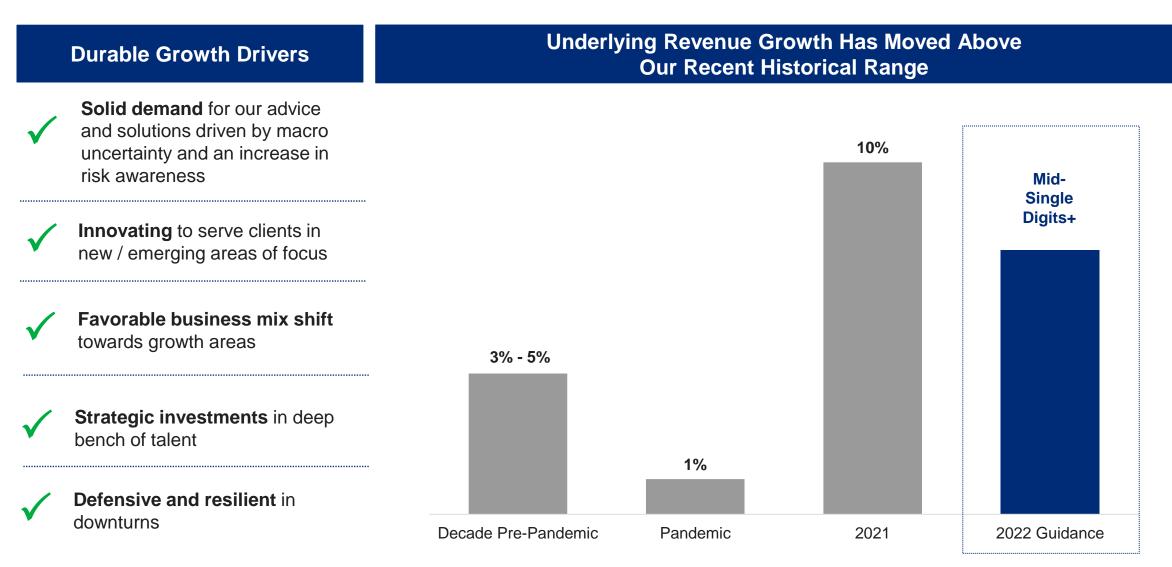
MarshMcLennan

*CAGRs calculated over the last 11 years since 2010 through 2021. TSR through 06/03/2022 per Bloomberg. **Reconciliation of Non-GAAP measures included in Appendix.

INAN Note: Periods prior to 03/31/2019 exclude JLT. Adjusted operating income and adjusted operating margin for 2017 and prior periods include the impact of the pension standard.

Strong Growth Across Cycles

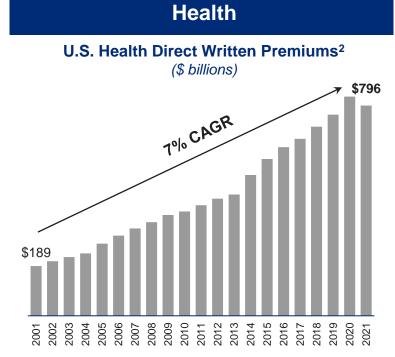
Demonstrated resilience in downturns and emerged stronger post pandemic



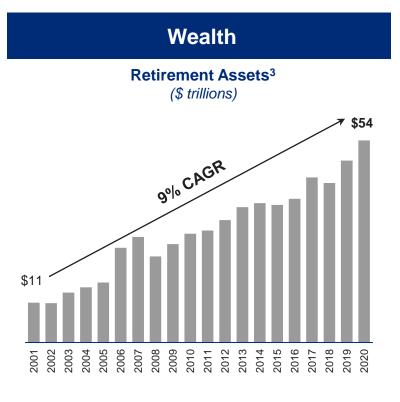
Fundamental Underpinnings for Sustained Growth



- Over \$125 billion of annualized premiums placed globally
- Capabilities across market segments
- Leading MGA, Cyber and Flood practices



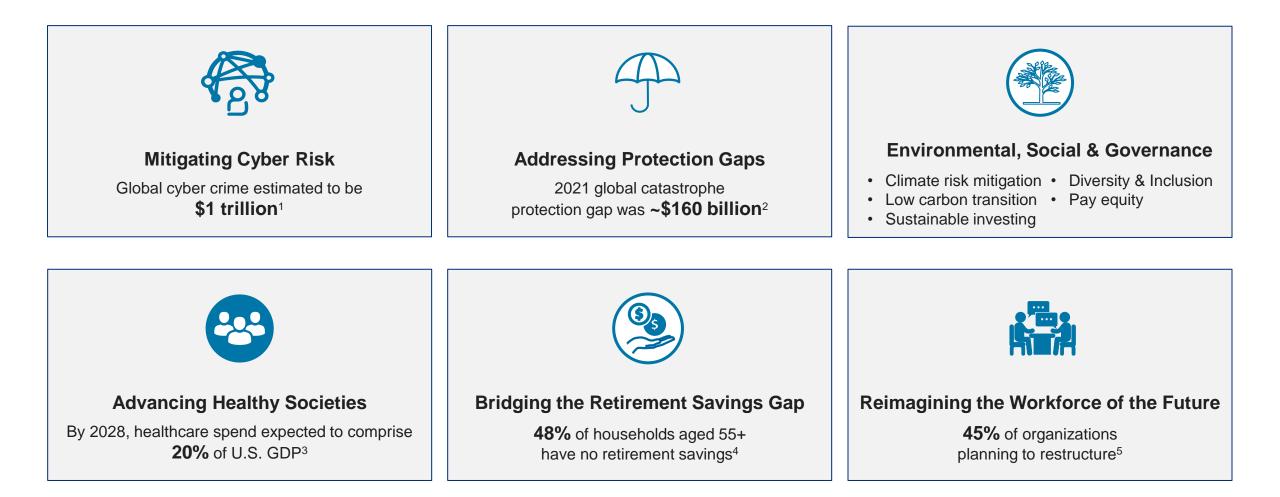
- Approximately \$3.2 billion of global Health brokerage and consulting revenues*
- Global capabilities across Mercer, Marsh, MMA & Oliver Wyman
- Digital Health solutions through Thomsons Online and Mercer Marketplace 365



- World's largest retirement advisory business
- \$388 billion of assets under delegated management**
- 24% CAGR of assets under delegated management since 2010

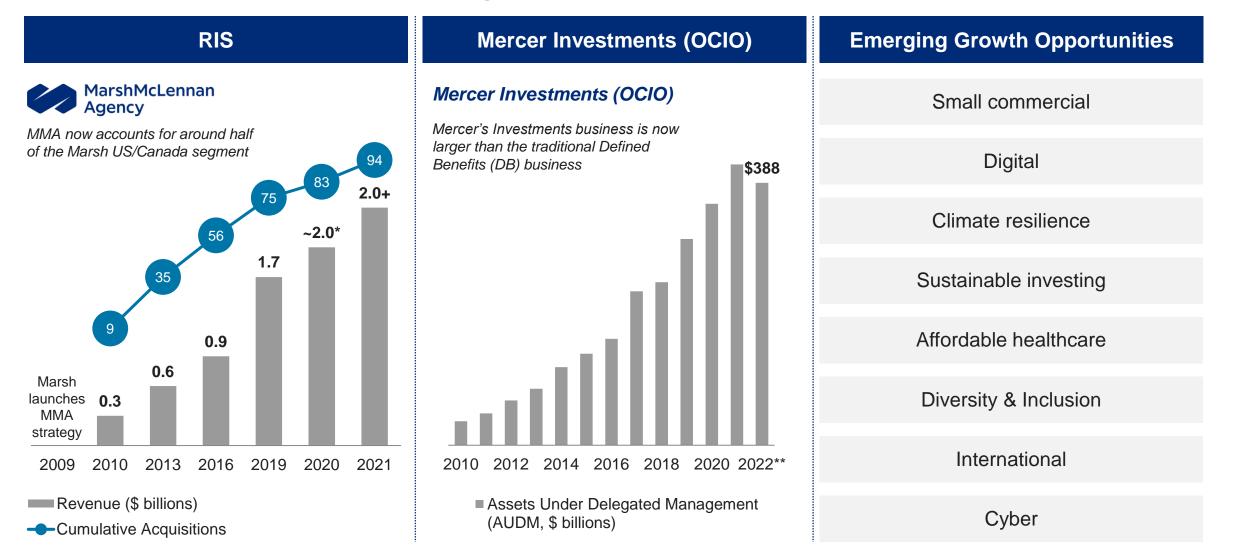
Well-Positioned for the Issues of Today

Significant opportunity to grow and help clients in areas including ESG, cyber, retirement and health

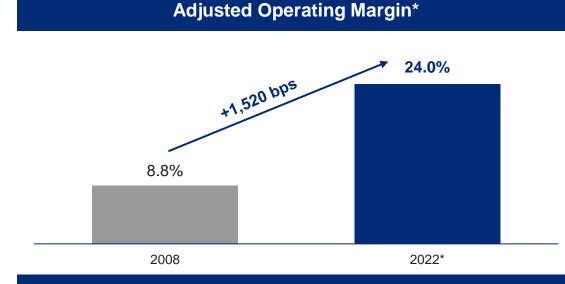


Mix Shift to Higher Growth Areas

With numerous opportunities for future growth



Driving Margin Expansion Through Expense Discipline



Consistent Operating Leverage Over Time



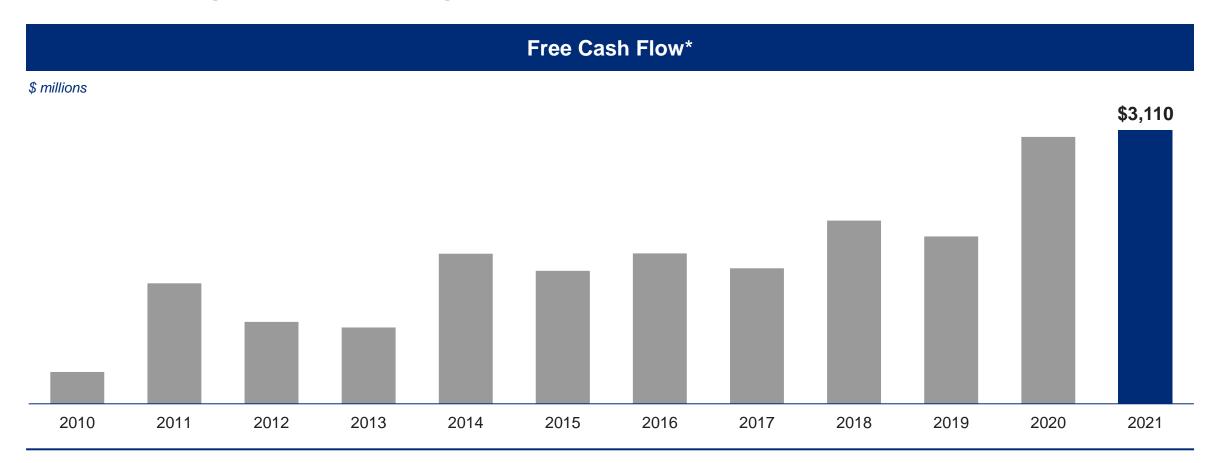
Significant margin expansion driven by disciplined approach to underlying expense management and operating leverage

- Our disciplined approach and operating leverage have generated over 1,500 bps of margin expansion since 2008
- 2021 marked the 14th consecutive year MMC reported adjusted operating margin improvement
- Underlying revenue growth met or exceeded underlying adjusted expense growth in each of the last 14 years
- We see additional run-way for margin expansion through additional operating leverage and opportunities for efficiencies including:
 - Shared service, right-shoring, and continued buildout of India and other centers of excellence
 - Continued efficiency in real estate footprint
 - Global alignment of procurement practices now gives visibility to manage over 80% of vendor expenditures
 - Technology and automation offer potential for further operating efficiency
 - Significant investments in global platforms enable scaling of global functional operating model

*12 months ended 03/31/2022. Reconciliation of Non-GAAP measures included in Appendix. Periods prior to 03/31/2019 exclude JLT. Adjusted operating margin for 2017 and prior periods is adjusted to reflect the impact of the pension standard. Underlying revenue and underlying adjusted expense growth measure changes in revenue and expenses using consistent currency exchange rates, excluding the impact of certain items that affect comparability such as acquisitions, dispositions and transfers among businesses. Underlying revenue growth and underlying adjusted expense growth are as originally reported and exclude the impact of the pension standard.

Substantial Free Cash Flow Generation

MMC's capital-light business model generates substantial free cash flows



Since 2010, free cash flow has grown at a CAGR of 19%**

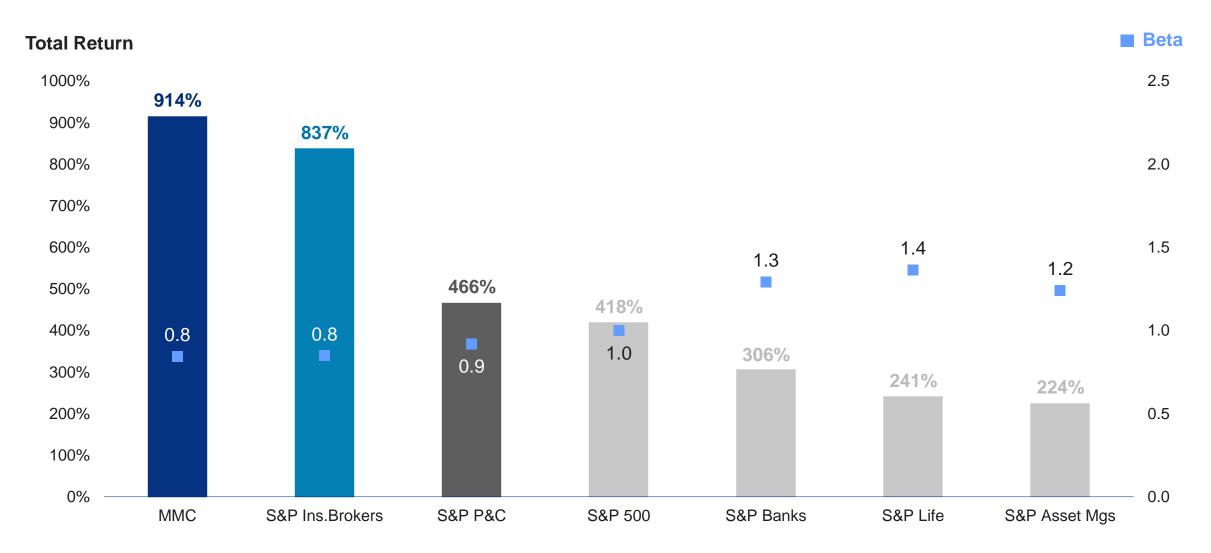
*Reconciliation of Non-GAAP measures included in Appendix. **Through 12/31/2021. MarshMcLennan Periods prior to 03/31/2019 exclude JLT.

Disciplined and Balanced Long-Term Capital Strategy



Stronger Returns with Lower Relative Volatility

12/31/09 – 3/31/22



Environmental, Social & Governance (ESG) at MMC

A Commitment to Our Shareholders, Colleagues and Communities



Environmental

- Achieved certification as a CarbonNeutral® company
- Announced commitment to net-zero by 2050
- Committed to reducing emissions from Scopes 1, 2 and business travel 15% below 2019 levels by 2025 and reached that goal by YE 2021
- Marsh launched a new directors & officers (D&O) liability insurance initiative that recognizes US-based clients with superior ESG frameworks
- Flood risk advisory



Areas of Focus

Social

- Unconscious bias & inclusive leadership training
- Colleague wellbeing
- Launched Inclusion and Diversity Center of Excellence
- Enhanced D&I disclosure in the areas of pay equity, workforce representation and talent flows
- Recognized by Ethisphere as one of the 2022 World's Most Ethical Companies
- Future of work
- Human Rights policy



Governance

- Commitment to maintaining a diverse and inclusive Board
- Independent Chairman and directors
- Annual election of all independent directors
- Proxy access
- Will reach 31% female representation on Board of Directors as of May 19, 2022, meeting our commitment
- Cyber breach playbook

Rankings and Recognition





MMC is Well-Positioned for the Future



Industry leader with a proven track record of sustained long-term revenue and earnings growth and underpinnings for continued outperformance



Disciplined expense management and track record of margin expansion



Unmatched expertise, scale, data and insights across the businesses



Low capital requirements and significant free cash flow that supports a disciplined and balanced capital strategy



Best-in-class management team and deep bench of talent

Appendix

One Enterprise with Four Industry-Leading Businesses

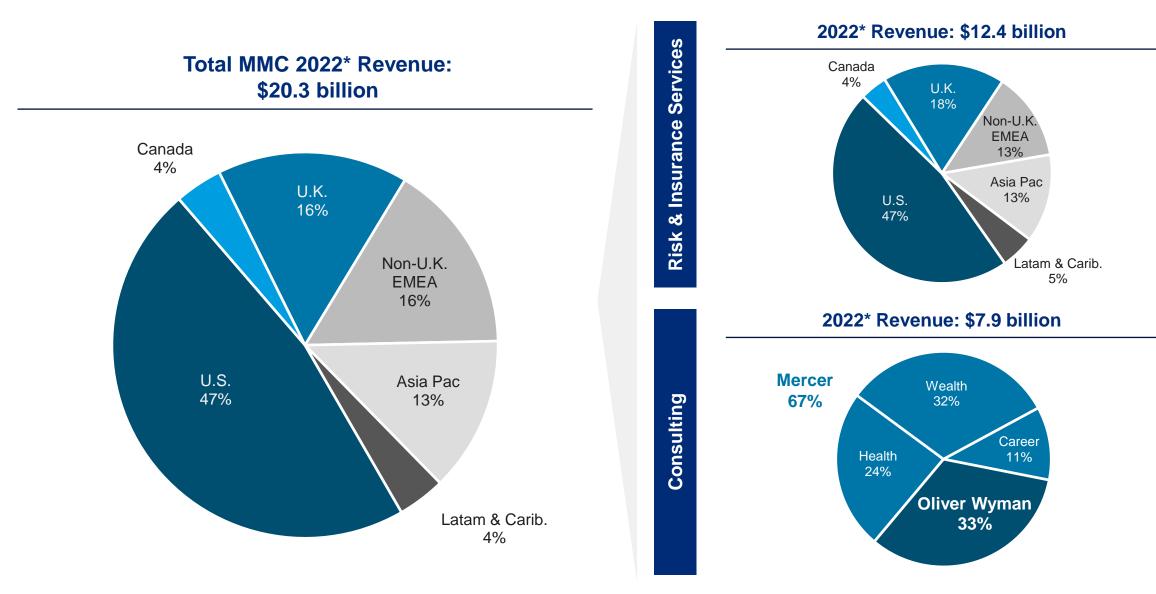
- World's leading insurance broker and risk advisor
- **\$75 billion+** in annual global premiums placed
- 45,000+ employees in
 130+ countries
- **35+** risk, specialty and industry practices
- Global leader in health, retirement, investments and talent
- Serving clients with **115 million+** employees in **130+** countries
- ~26,000 employees
- \$388 billion of AUDM as of 1Q22
- **\$17.3 trillion** of retirement assets under advisement



- Powerhouse of reinsurance broking, capital solutions, strategic advisory and analytics
- **\$50 billion+** in annualized reinsurance premiums placed
- **1,600+** clients
- 3,000+ employees in
 60+ offices worldwide
- Leading international management consulting firm
- **3,000+** clients including the world's largest corporations
- 5,000+ employees in
 30+ countries and 70+ cities
- Expanding digital, technology and analytics (DTA) team with 500+ colleagues

Powered by MMC's unmatched expertise, scale, data and insights

Well-Diversified Across Businesses and Geographies



Marsh



World's leading insurance broker and risk advisor

Insurance Broking & Risk Management

- Risk analysis and risk management consulting
- Insurance program design and placement, support and administration
- Claims support and advocacy
- Alternative risk strategies
- Supported by Marsh's robust analytics and growing digital experience
- Marsh Specialty, a leading global specialty broker, offers expertise across aviation, credit specialties, aviation, credit specialties, financial and professional services, private equity & mergers & acquisitions, construction, energy & power, marine & cargo

Middle Market & Corporate

MMA

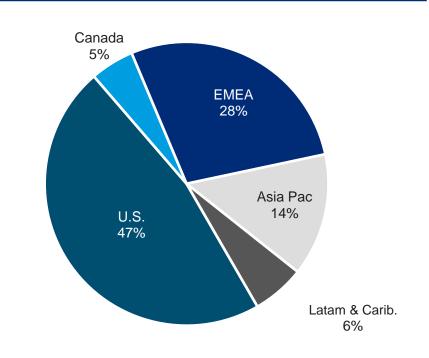
 Broad range of commercial property and casualty products and services, as well as solutions for employee health and benefits, retirement and administration needs and a growing personal lines business in the US and Canada

Commercial & Consumer

VICTOR

- One of the largest underwriting managers of professional liability and specialty insurance programs worldwide
- Through Dovetail, a small business platform, Victor deploys cloud-based technology to serve independent insurance agents in the US and Canada
- Victor has a growing business in the UK (formerly known as Bluefin) and in Europe, where new businesses have been launched in the Netherlands, Italy and Germany





| | Under | lying Re | venue G | Growth | | | |
|------|-------|----------|---------|--------|------|------|------|
| 2014 | 2015 | 2016 | 2017 | 2018 | 2010 | 2020 | 2021 |

| 2012 | 2013 | 2014 | 2015 | 2010 | 2017 | 2010 | 2019 | 2020 | 2021 | |
|------|------|------|------|------|------|------|------|------|------|--|
| 5% | 3% | 4% | 3% | 3% | 3% | 4% | 4% | 3% | 11% | |

2012

2012

Guy Carpenter

GuyCarpenter

Specialized broking expertise, strategic advisory services and analytics solutions

Traditional Reinsurance Services

- Creates and executes reinsurance and risk management solutions for clients worldwide through risk assessment analytics, actuarial services, highly specialized product knowledge and trading relationships with reinsurance markets
- Client services also include contract and claims management and fiduciary accounting
- Reinsurance services in a broad range of centers of excellence and segments, including: Automobile / Motor, Aviation, Crop/Agriculture, Cyber, D&O/Non-Medical Professional, Engineering / Construction, Environmental, GL & Umbrella, Health, Life, Marine and Energy, Medical Professional, Mortgage, Political Risk & Trade Credit, Program Manager Solutions, Property, Public Sector, Retrocessional Reinsurance, Surety, Terror, and Workers Compensation / Employer Liability

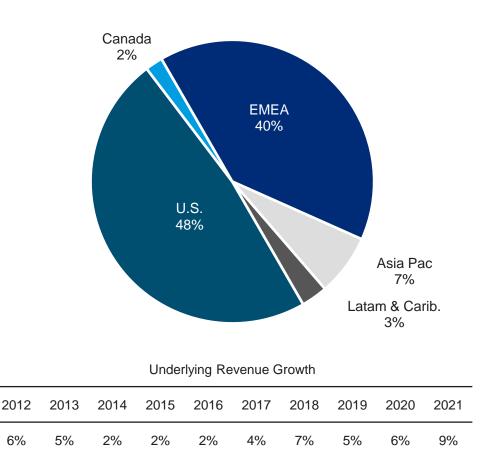
Alternatives to Traditional Reinsurance

- Industry loss warranties
- Capital market alternatives including the issuance of risk-linked securities
- GC Securities offers corporate finance solutions, including M&A and private debt and equity capital raising, and capital markets-based risk transfer solutions

Reinsurance-Related Services

- Actuarial, enterprise risk management, financial and regulatory consulting, portfolio analysis, and advice on the efficient use of capital
- Global Strategic Advisory (GSA) unit helps clients better understand and quantify uncertainties in their business

2022* Revenue: \$2.0 billion



Mercer



Advice and digital solutions to help organizations meet health, wealth and career needs

Health

- Total health and wellness management strategies
- Global health brokerage solutions
- Vendor performance and audit
- Life and disability management
- Measurement of healthcare provider performance
- Solutions for private active and retiree exchanges in the US

Wealth

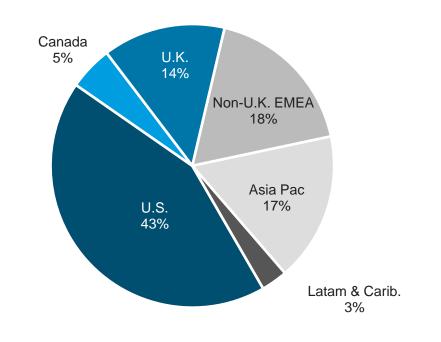
- Defined Benefit Pension Plans
- Defined Contribution Plans
- Actuarial Consulting
- Investment Consulting
- Investment Management

- OCIO Services
- Wealth Management
- Retirement Plan Outsourcing
- Financial Planning
- HNW Risk Solutions

Career

- Engagement, skill assessment, management and reward of employees
- Design of executive remuneration programs
- People strategies during business transformation
- Improvement of HR effectiveness
- Implementation of digital and cloud-based HR information systems
- Proprietary survey data and decision support tools
- Advice related to people and benefits related issues in M&A transactions





Underlying Revenue Growth

| 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|------|------|------|------|------|------|------|------|------|------|
| 4% | 4% | 3% | 4% | 3% | 2% | 3% | 2% | -1% | 5% |

Oliver Wyman

OliverWyman

| Global leader in management consu | Iting delivering advisory services to clients | - | | 20 | 22* R | evenı | ıe: \$2 | .6 bill | ion | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|------|------|-------|-----------|----------|---------|-----------|----------------|------|
| Olive | er Wyman | | | | | | | | | | |
| Select Industry Groups | Select Functional Specializations | | | | | | | | | | |
| Financial Services Transportation Health & Life Sciences Retail & Consumer Products Industrial Products Energy Business Services Aviation, Aerospace & Defense | Financial ServicesStrategyTransportationOperationsHealth & Life SciencesOrganizational EffectivenessRetail & Consumer ProductsDigitalIndustrial ProductsRisk ManagementEnergyActuarialBusiness ServicesClimate and Sustainability | | | | | | | | ERA 0% | | |
| | NERA | | | | | | | | | Actuaria 9% | al |
| Specialize | d Practice Areas | | | | | | | L | ippincot | t 4% | |
| Antitrust Securities Complex commercial litigation Energy | Network industries Intellectual property Product liability and mass torts Transfer pricing | - | | | Unde | rlying Re | evenue (| Growth | | | |
| Environmental economics | | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
| Lip | opincott | 3% | -1% | 15% | 7% | 3% | 7% | 5% | 6% | -4% | 21% |

Creative consultancy specializing in brand and innovation

Marsh McLennan Companies

Reconciliation of Non-GAAP Measures (\$ millions)

Adjusted Operating Income and Adjusted Operating Margin

| Revenue | 2008 10,730 | 2009 9,831 | 2010 10,550 | 2011 11,526 | 2012 11,924 | 2013 12,261 | 2014 12,951 | 2015 12,893 | 2016 13,211 | 2017 14,024 | 2018 14,950 | 2019 16,652 | 2020 17,224 | 2021 19,820 | 2022* 20,286 |
|--------------------------------------------|----------------|---------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|-----------------|
| Operating Income as Reported* | 445 | 568 | 832 | 1,552 | 1,770 | 2,053 | 2,124 | 2,184 | 2,431 | 2,655 | 2,761 | 2,677 | 3,066 | 4,312 | 4,399 |
| Restructuring Charges | 328 | 243 | 141 | 51 | 78 | 22 | 12 | 28 | 44 | 40 | 161 | 447 | 340 | 163 | 159 |
| Settlement, Legal & Regulatory | 51 | 242 | 10 | (21) | (2) | - | - | - | - | 15 | - | - | - | 62 | 92 |
| Adj. to Acquisition Related Accts. | - | - | - | (1) | (35) | 32 | 37 | 51 | 15 | 3 | 32 | 68 | 26 | 57 | 67 |
| Other | 89 | 39 | 393 | (7) | (6) | (3) | (1) | (38) | (15) | 1 | (16) | 159 | 212 | (304) | (262) |
| Adjustments | 468 | 524 | 544 | 22 | 35 | 51 | 48 | 41 | 44 | 59 | 177 | 674 | 578 | (22) | 56 |
| Operating Income as Adjusted | 913 | 1,092 | 1,376 | 1,574 | 1,805 | 2,104 | 2,172 | 2,225 | 2,475 | 2,714 | 2,938 | 3,351 | 3,644 | 4,290 | 4,455 |
| Identified intangible amortization expense | 31 | 26 | 50 | 66 | 72 | 77 | 86 | 109 | 130 | 169 | 183 | 314 | 351 | 365 | 356 |
| Operating Margin as Reported | 4.1% | 5.8% | 7.9% | 13.5% | 14.8% | 16.7% | 16.4% | 16.9% | 18.4% | 18.9% | 18.5% | 16.1% | 17.8% | 21.8% | 21.7% |
| Operating Margin as Adjusted | 8.8% | 11.4% | 13.5% | 14.2% | 15.7% | 17.8% | 17.4% | 18.2% | 19.7% | 20.6% | 20.9% | 22.0% | 23.2% | 23.9% | 24.0% |

*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; *2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other in 2010 includes \$400 million net Alaska litigation settlement; 2018 - 2022 include JLT Acquisition related costs and disposal of businesses. 2018 - 2022 include disposal of businesses. 2020 and 2022 includes JLT legacy E&O provision and 2021 includes \$267 million gain from the fair value re-measurement of the Company's previously held equity method investment in Marsh India upon increase in ownership from 49% to 92%.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a consolidated basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

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Risk & Insurance Services

Reconciliation of Non-GAAP Measures (\$ millions)

Adjusted Operating Income and Adjusted Operating Margin

| Revenue | 2008 5,466 | 2009 5,284 | 2010 5,557 | 2011 6,079 | 2012 6,350 | 2013 6,596 | 2014 6,931 | 2015 6,869 | 2016 7,143 | 2017 7,630 | 2018 8,228 | 2019 9,599 | <u>2020</u> 10,337 | 2021 12,085 | <u>2022*</u> 12,409 |
|--------------------------------------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------------------|----------------|------------------------|
| Operating Income as Reported* | 280 | 637 | 871 | 1,125 | 1,272 | 1,385 | 1,389 | 1,366 | 1,581 | 1,731 | 1,864 | 1,833 | 2,346 | 3,080 | 3,141 |
| Restructuring Charges | 193 | 169 | 102 | 1 | 8 | 7 | 5 | 8 | 3 | 11 | 99 | 263 | 174 | 84 | 82 |
| Settlement, Legal & Regulatory | 51 | 12 | 10 | (21) | - | - | - | - | - | 15 | - | - | - | 60 | 90 |
| Adj. to Acquisition Related Accts. | - | - | - | (1) | (32) | 31 | 37 | 56 | 12 | - | 22 | 65 | 25 | 63 | 67 |
| Other | 25 | 8 | 5 | - | (2) | (1) | - | - | (9) | 1 | (29) | 118 | 62 | (242) | (199) |
| Adjustments | 269 | 189 | 117 | (21) | (26) | 37 | 42 | 64 | 6 | 27 | 92 | 446 | 261 | (35) | 40 |
| Operating Income as Adjusted Identified intangible amortization | 549 | 826 | 988 | 1,104 | 1,246 | 1,422 | 1,431 | 1,430 | 1,587 | 1,758 | 1,956 | 2,279 | 2,607 | 3,045 | 3,181 |
| expense | 15 | 15 | 39 | 54 | 58 | 64 | 73 | 94 | 109 | 139 | 151 | 260 | 292 | 309 | 301 |
| Operating Margin as Reported | 5.1% | 12.1% | 15.7% | 18.5% | 20.0% | 21.0% | 20.0% | 19.9% | 22.1% | 22.7% | 22.7% | 19.1% | 22.7% | 25.5% | 25.3% |
| Operating Margin as Adjusted | 10.3% | 15.9% | 18.5% | 19.0% | 20.5% | 22.5% | 21.7% | 22.2% | 23.8% | 24.9% | 25.7% | 26.3% | 28.0% | 28.5% | 28.7% |

*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; *2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other for 2018 - 2022 includes JLT Acquisition related costs and disposal of businesses and 2021 includes \$267 million gain from the fair value re-measurement of the Company's previously held equity method investment in Marsh India upon increase in ownership from 49% to 92%. 2018 - 2022 include disposal of businesses.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

MarshMcLennan

Consulting

Reconciliation of Non-GAAP Measures (\$ millions)

| Adjusted Operating Income an | d Adjusted | djusted Operating Margin | | | | | | | | | | | | | | | |
|--------------------------------------------|------------|--------------------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|--|--|
| | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022* | | |
| Revenue | 5,196 | 4,609 | 5,042 | 5,487 | 5,613 | 5,701 | 6,059 | 6,064 | 6,112 | 6,444 | 6,779 | 7,143 | 6,976 | 7,789 | 7,926 | | |
| Operating Income as Reported* | 501 | 351 | 117 | 601 | 688 | 845 | 934 | 1,014 | 1,038 | 1,110 | 1,099 | 1,210 | 994 | 1,504 | 1,535 | | |
| Restructuring Charges | 40 | 42 | 24 | 31 | 58 | 2 | 1 | 8 | 34 | 19 | 52 | 74 | 105 | 48 | 44 | | |
| Adj. to Acquisition Related Accts. | - | - | - | - | (3) | 1 | - | (5) | 3 | 3 | 10 | 3 | (1) | (3) | 4 | | |
| Other | | 30 | 400 | - | - | (1) | - | (37) | (6) | - | 6 | (12) | 149 | (63) | (65) | | |
| Adjustments | 40 | 72 | 424 | 31 | 55 | 2 | 1 | (34) | 31 | 22 | 68 | 65 | 253 | (18) | (17) | | |
| Operating Income as Adjusted | 541 | 423 | 541 | 632 | 743 | 847 | 935 | 980 | 1,069 | 1,132 | 1,167 | 1,275 | 1,247 | 1,486 | 1,518 | | |
| Identified intangible amortization expense | 16 | 11 | 11 | 12 | 14 | 13 | 13 | 15 | 21 | 30 | 32 | 54 | 59 | 56 | 55 | | |
| Operating Margin as Reported | 9.6% | 7.6% | 2.3% | 11.0% | 12.3% | 14.8% | 15.4% | 16.7% | 17.0% | 17.2% | 16.2% | 16.9% | 14.3% | 19.3% | 19.4% | | |
| Operating Margin as Adjusted | 10.7% | 9.4% | 10.9% | 11.7% | 13.5% | 15.1% | 15.6% | 16.5% | 17.9% | 18.0% | 17.7% | 18.6% | 18.8% | 19.8% | 19.8% | | |

*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; *2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other in 2010 includes \$400 million net Alaska litigation settlement; 2015 and 2016 reflect the gain on the disposal of Mercer's U.S. defined contribution recordkeeping business; 2018 - 2022 include disposal of businesses; 2019 - 2021 includes JLT Acquisition related costs. 2020 and 2022 includes JLT legacy E&O provision.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

MarshMcLennan

Marsh McLennan Companies

Reconciliation of Non-GAAP Measures

| Adjusted Earnings per Shar | re | | | | | | | | | | | | | | | |
|---------------------------------------|--------|--------|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|---------|---------|--------|
| | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022* |
| Diluted EPS, Continuing Operations | \$0.88 | \$0.70 | \$0.96 | \$1.00 | \$1.73 | \$2.13 | \$2.42 | \$2.61 | \$2.98 | \$3.38 | \$2.87 | \$3.23 | \$ 3.41 | \$ 3.94 | \$ 6.13 | \$6.31 |
| Adjustments, after tax | 0.45 | 0.70 | 0.65 | 0.64 | 0.13 | 0.02 | 0.06 | 0.21 | 0.07 | 0.04 | 1.05 | 1.12 | 1.25 | 1.03 | 0.04 | 0.17 |
| Diluted EPS as Adjusted | \$1.33 | \$1.40 | \$1.61 | \$1.64 | \$1.86 | \$2.15 | \$2.48 | \$2.82 | \$3.05 | \$3.42 | \$3.92 | \$4.35 | \$ 4.66 | \$ 4.97 | \$ 6.17 | \$6.48 |
| Tax Benefit | | _ | (\$0.18) | | | | | | | | | | | | | |
| Normalized for Tax Benefit | | | \$1.43 | | | | | | | | | | | | | |

*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT.

2014 and 2011 adjusted EPS excludes expense of \$0.15 and \$0.09, respectively, related to early extinguishment of debt. Please see our first quarter 2022 earnings release furnished on Form 8-K for additional information regarding the adjustments for Adjusted EPS.

Marsh McLennan Companies

Reconciliation of Non-GAAP Measures (\$ millions)

| Free Cash Flow | | | | | | | | | | | | | | | |
|---------------------------------|--------------|-------------|-------------|---------------|---------------|---------------|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|-----------------|
| Net cash provided by operations | 2008* 940 | 2009 640 | 2010 722 | 2011 1,705 | 2012 1,322 | 2013 1,341 | 2014* 2,119 | 2015 1,888 | 2016 2,007 | 2017 1,893 | 2018 2,428 | 2019 2,361 | 2020 3,382 | 2021 3,516 | 2022** 3,222 |
| Less: Capital Expenditures | (386) | (305) | (271) | (280) | (320) | (401) | (368) | (325) | (253) | (302) | (314) | (421) | (348) | (406) | (459) |
| Free Cash Flow | 554 | 335 | 451 | 1,425 | 1,002 | 940 | 1,751 | 1,563 | 1,754 | 1,591 | 2,114 | 1,940 | 3,034 | 3,110 | 2,763 |

*2008 and 2014 Net cash provided by operations as restated in 2009 and 2015 10Ks respectively. **12 months ending 03/31/2022.



We are leaders in risk, strategy and people. One company, with four global businesses, united by a shared purpose to make a difference in the moments that matter.

Marsh GuyCarpenter Mercer OliverWyman