

Marsh GuyCarpenter Mercer OliverWyman

# **INVESTOR PRESENTATION**

Results through First Quarter 2022

#### **Forward-Looking Statements**

This presentation contains "forward-looking statements," as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management's current views concerning future events or results, use words like "anticipate," "assume," "believe," "continue," "estimate," "expect," "intend," "plan," "project" and similar terms, and future or conditional tense verbs like "could," "may," "might," "should," "will" and "would".

Forward-looking statements are subject to inherent risks and uncertainties that could cause actual results to differ materially from those expressed or implied in our forward-looking statements. Factors that could materially affect our future results include, among other things: 1) the impact of geopolitical or macroeconomic conditions on us, our clients and the countries and industries in which we operate, including from conflicts such as the war in Ukraine, capital markets volatility and inflation; 2) the increasing prevalence of ransomware, supply chain and other forms of cyber attacks, and their potential to disrupt our operations and result in the disclosure of confidential client or company information; 3) the impact from lawsuits or investigations arising from errors and omissions, breaches of fiduciary duty or other claims against us in our capacity as a broker or investment advisor, including claims related to our investment business' ability to execute timely trades in light of increased trading volume; 4) the financial and operational impact of complying with laws and regulations, including domestic and international sanctions regimes, anti-corruption laws such as the U.S. Foreign Corrupt Practices Act, U.K. Anti Bribery Act and cybersecurity and data privacy regulations; 5) our ability to attract, retain and develop industry leading talent; 6) our ability to compete effectively and adapt to competitive pressures in each of our businesses, including from disintermediation as well as technological change, digital disruption and other types of innovation; 7) our ability to manage potential conflicts of interest that may arise across our businesses given our expanding client base, the broad scope of our work and the significant volume of our engagements; 8) the impact of changes in tax laws, guidance and interpretations, or disagreements with tax authorities; and 9) the regulatory, contractual and reputational risks that arise based on insurance placement activities and insurer revenue streams.

The factors identified above are not exhaustive. Marsh McLennan and its subsidiaries (collectively, the "Company") operate in a dynamic business environment in which new risks emerge frequently. Accordingly, we caution readers not to place undue reliance on any forward-looking statements, which are based only on information currently available to us and speak only as of the dates on which they are made. The Company undertakes no obligation to update or revise any forward-looking statement to reflect events or circumstances arising after the date on which it is made.

Further information concerning Marsh McLennan and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in the Company's filings with the Securities and Exchange Commission, including the "Risk Factors" section and the "Management's Discussion and Analysis of Financial Condition and Results of Operations" section of our most recently filed Annual Report on Form 10-K.

#### **Explanation of Non-GAAP Measures**

This presentation also contains certain financial measures that are "non-GAAP measures," within the meaning of Regulation G of the Securities Exchange Act of 1934, as amended. The Company believes these non-GAAP financial measures provide useful supplemental information that enables investors to better compare the Company's performance across periods. Management also uses these measures internally to assess the operating performance of its business, to assess performance for employee compensation purposes and to decide how to allocate resources. However, investors should not consider these non-GAAP measures in isolation from, or as a substitute for, the financial information that the Company reports in accordance with GAAP. The Company's non-GAAP measures include adjustments that reflect how management views our businesses, and may differ from similarly titled non-GAAP measures presented by other companies. Please see the Appendix to this presentation for a reconciliation of non-GAAP measures to the closest comparable applicable GAAP measures.

## The Global Leader in Advisory on Risk, Strategy and People

### MarshMcLennan

### A Global Leader with Unmatched Scale and Capabilities

Four Leading Businesses Working Together as **One Enterprise** 

### Uniquely Positioned to Help Clients Navigate **Today's Issues**

83,000 colleagues globally

Over \$20 billion of revenue\*

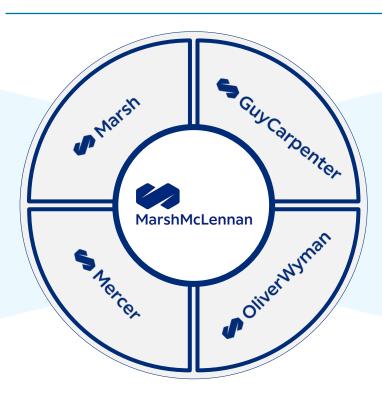
Clients in 130 countries

\$125 billion+ of global premiums placed

#1 Insurance Broker<sup>1</sup>

#1 Health & Benefits Broker<sup>1</sup>

**#1** Outsourced CIO<sup>2</sup>



✓ Mitigating cyber risk

Addressing protection gaps

✓ Building climate resilience

✓ Advancing healthy societies

✓ Bridging the retirement savings gap

✓ Reimagining the workforce

## Marsh McLennan: A Compelling Core Holding

### Track record of superior returns at lower relative volatility

Strong underlying revenue growth	Expanding margins across operating environments
<ul> <li>Several underpinnings for sustained growth</li> <li>Proven resilience through P&amp;C and economic cycles</li> </ul>	<ul> <li>Reported margin expansion for 14 consecutive years</li> <li>Over 1,500 bps of margin expansion since 2008</li> </ul>
Expect mid-single digit or better underlying revenue growth in 2022	Further runway for margin expansion through operating leverage and efficiencies
Substantial free cash flow* generation	Disciplined and balanced capital management strategy
<ul> <li>Substantial free cash flow* generation</li> <li>Strong free cash flow of over \$3 billion in 2021</li> <li>Free cash flow CAGR of 19% in 2010 – 2021</li> </ul>	<ul> <li>Disciplined and balanced capital management strategy</li> <li>Prioritize reinvestment in business (organic and acquisitions)</li> <li>Recognize capital return also drives value over time</li> </ul>

## **Strong Financial Results Drive Shareholder Value**

Superior Performance Over The Long Term	GAAP Revenue Adj	usted Operating Margin**
A History of Strong Growth (2010 – 2021)*	\$ billions <b>\$19.8</b>	23.9%
5.9% GAAP Revenue CAGR		
+1,040 bps Adjusted Operating Margin** Expansion		
12.8% Adjusted EPS** CAGR	2010 2013 2014 2016 2016 2016 2019 2019 2020 2020 2021	2011 2012 2013 2015 2016 2018 2019 2020 2020
<b>19.2%</b> Free Cash Flow** CAGR	Adjusted EPS**	Free Cash Flow**
Substantial Total Shareholder Return Since YE 2010*	\$6.17 <sup>\$ billions</sup>	\$3.1

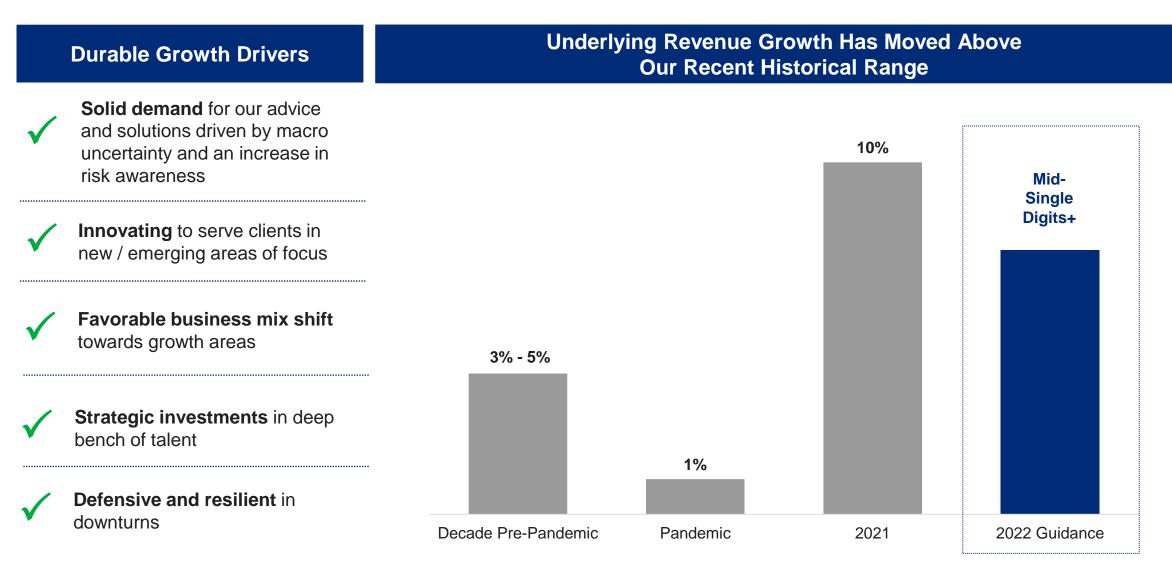
MarshMcLennan

\*CAGRs calculated over the last 11 years since 2010 through 2021. TSR through 06/03/2022 per Bloomberg. \*\*Reconciliation of Non-GAAP measures included in Appendix.

INAN Note: Periods prior to 03/31/2019 exclude JLT. Adjusted operating income and adjusted operating margin for 2017 and prior periods include the impact of the pension standard.

## **Strong Growth Across Cycles**

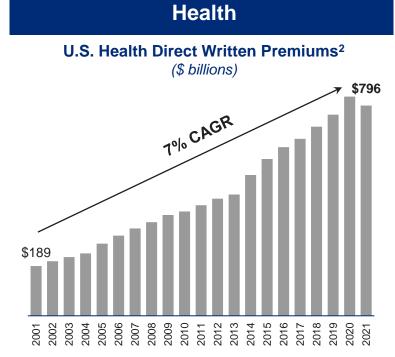
### Demonstrated resilience in downturns and emerged stronger post pandemic



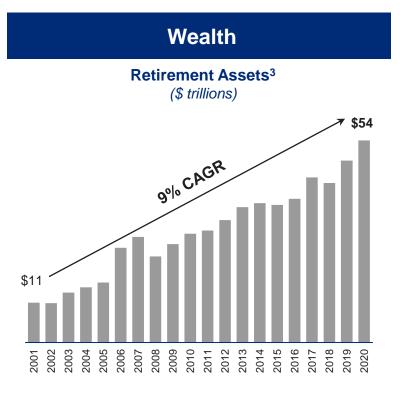
## **Fundamental Underpinnings for Sustained Growth**



- Over \$125 billion of annualized premiums placed globally
- Capabilities across market segments
- Leading MGA, Cyber and Flood practices



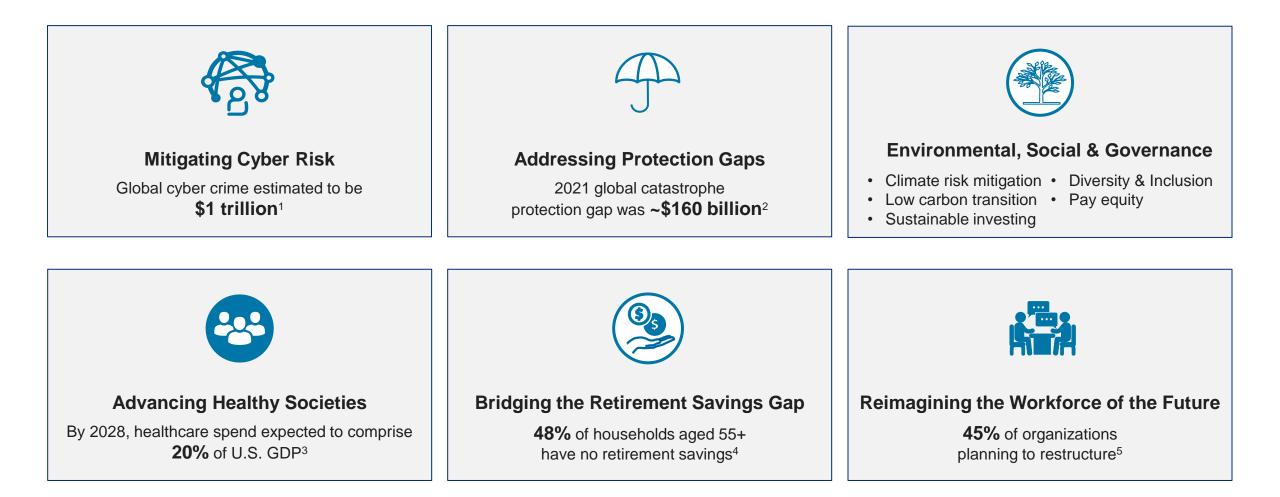
- Approximately \$3.2 billion of global Health brokerage and consulting revenues\*
- Global capabilities across Mercer, Marsh, MMA & Oliver Wyman
- Digital Health solutions through Thomsons Online and Mercer Marketplace 365



- World's largest retirement advisory business
- \$388 billion of assets under delegated management\*\*
- 24% CAGR of assets under delegated management since 2010

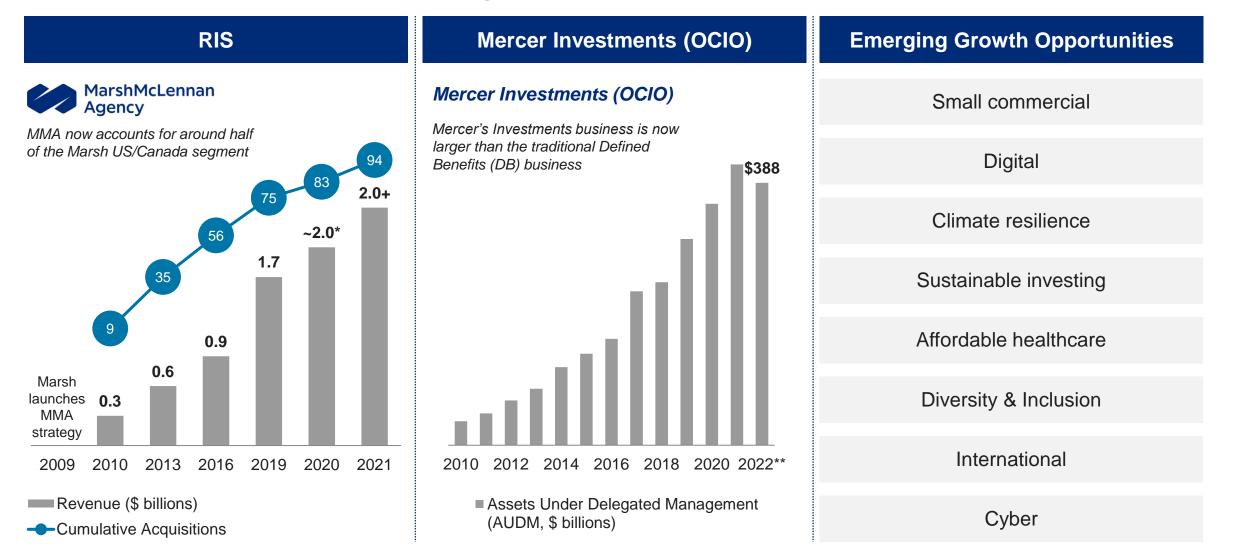
## **Well-Positioned for the Issues of Today**

Significant opportunity to grow and help clients in areas including ESG, cyber, retirement and health

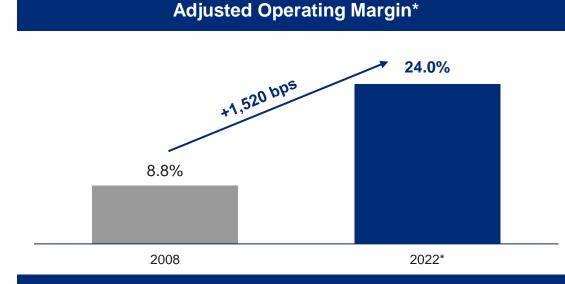


## **Mix Shift to Higher Growth Areas**

### With numerous opportunities for future growth



## **Driving Margin Expansion Through Expense Discipline**



**Consistent Operating Leverage Over Time** 



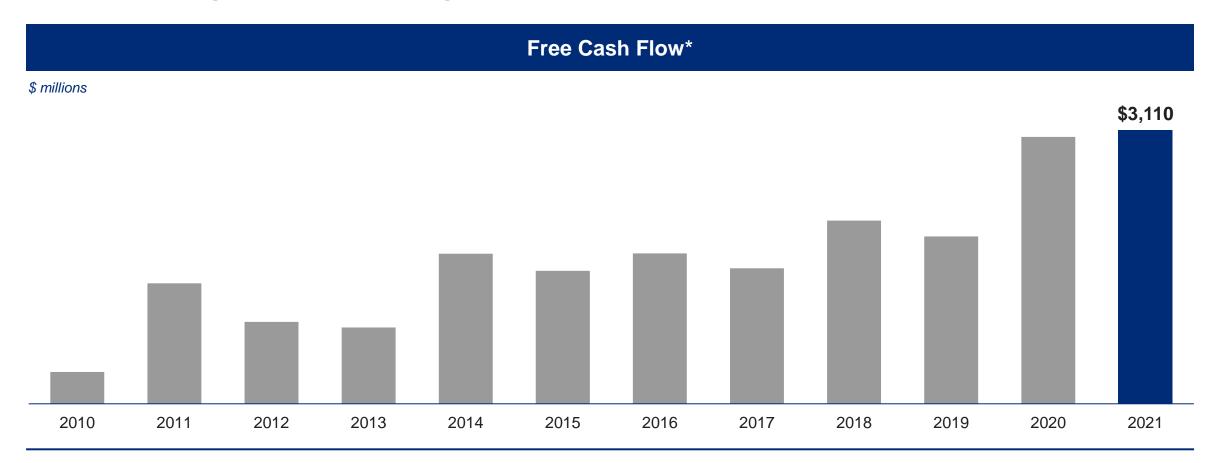
Significant margin expansion driven by disciplined approach to underlying expense management and operating leverage

- Our disciplined approach and operating leverage have generated over 1,500 bps of margin expansion since 2008
- 2021 marked the 14th consecutive year MMC reported adjusted operating margin improvement
- Underlying revenue growth met or exceeded underlying adjusted expense growth in each of the last 14 years
- We see additional run-way for margin expansion through additional operating leverage and opportunities for efficiencies including:
  - Shared service, right-shoring, and continued buildout of India and other centers of excellence
  - Continued efficiency in real estate footprint
  - Global alignment of procurement practices now gives visibility to manage over 80% of vendor expenditures
  - Technology and automation offer potential for further operating efficiency
  - Significant investments in global platforms enable scaling of global functional operating model

\*12 months ended 03/31/2022. Reconciliation of Non-GAAP measures included in Appendix. Periods prior to 03/31/2019 exclude JLT. Adjusted operating margin for 2017 and prior periods is adjusted to reflect the impact of the pension standard. Underlying revenue and underlying adjusted expense growth measure changes in revenue and expenses using consistent currency exchange rates, excluding the impact of certain items that affect comparability such as acquisitions, dispositions and transfers among businesses. Underlying revenue growth and underlying adjusted expense growth are as originally reported and exclude the impact of the pension standard.

## **Substantial Free Cash Flow Generation**

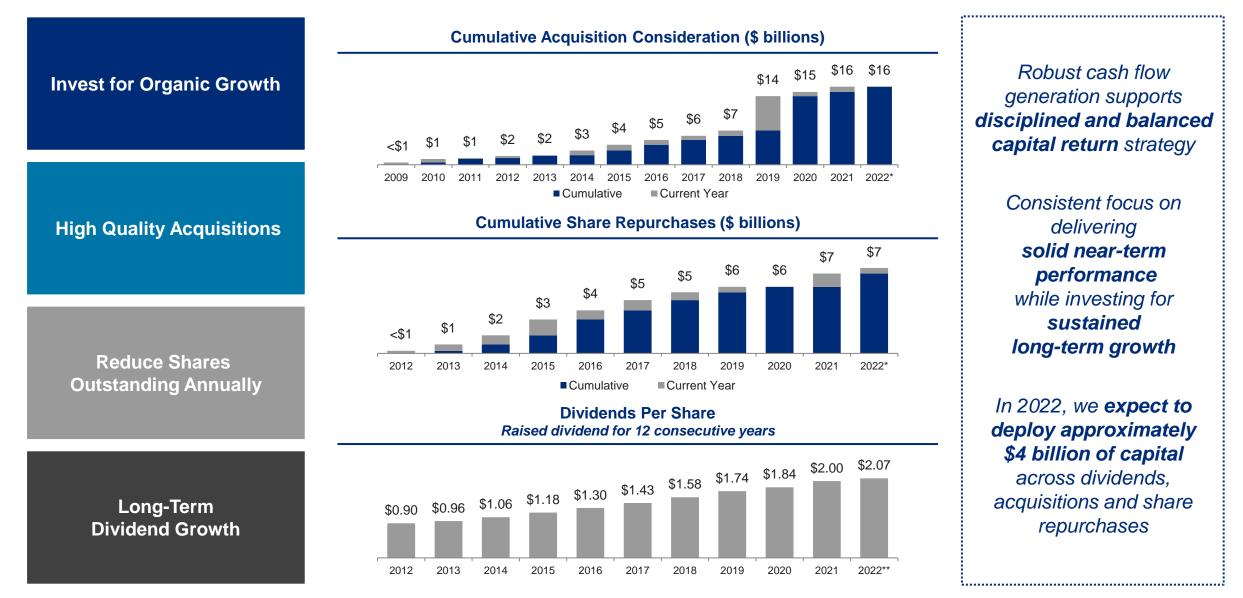
MMC's capital-light business model generates substantial free cash flows



### Since 2010, free cash flow has grown at a CAGR of 19%\*\*

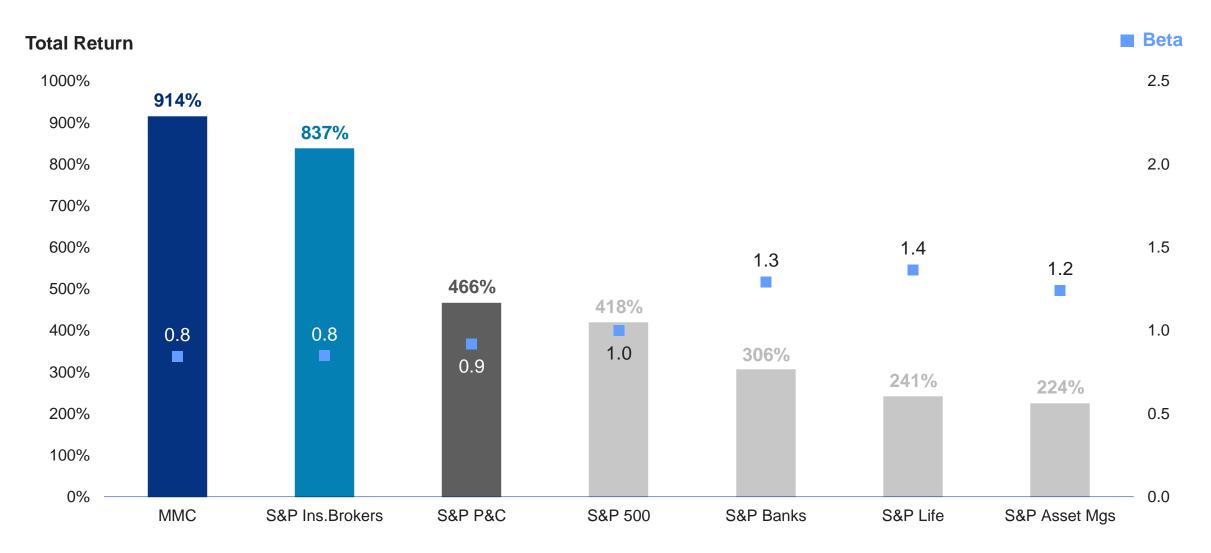
\*Reconciliation of Non-GAAP measures included in Appendix. \*\*Through 12/31/2021. MarshMcLennan Periods prior to 03/31/2019 exclude JLT.

## **Disciplined and Balanced Long-Term Capital Strategy**



# Stronger Returns with Lower Relative Volatility

### 12/31/09 – 3/31/22



## Environmental, Social & Governance (ESG) at MMC

A Commitment to Our Shareholders, Colleagues and Communities



### **Environmental**

- Achieved certification as a CarbonNeutral® company
- Announced commitment to net-zero by 2050
- Committed to reducing emissions from Scopes 1, 2 and business travel 15% below 2019 levels by 2025 and reached that goal by YE 2021
- Marsh launched a new directors & officers (D&O) liability insurance initiative that recognizes US-based clients with superior ESG frameworks
- Flood risk advisory



### Areas of Focus

### Social

- Unconscious bias & inclusive leadership training
- Colleague wellbeing
- Launched Inclusion and Diversity Center of Excellence
- Enhanced D&I disclosure in the areas of pay equity, workforce representation and talent flows
- Recognized by Ethisphere as one of the 2022 World's Most Ethical Companies
- Future of work
- Human Rights policy



### Governance

- Commitment to maintaining a diverse and inclusive Board
- Independent Chairman and directors
- Annual election of all independent directors
- Proxy access
- Will reach 31% female representation on Board of Directors as of May 19, 2022, meeting our commitment
- Cyber breach playbook

### Rankings and Recognition





## **MMC is Well-Positioned for the Future**



Industry leader with a proven track record of sustained long-term revenue and earnings growth and underpinnings for continued outperformance



Disciplined expense management and track record of margin expansion



Unmatched expertise, scale, data and insights across the businesses



Low capital requirements and significant free cash flow that supports a disciplined and balanced capital strategy



Best-in-class management team and deep bench of talent

### Appendix

## **One Enterprise with Four Industry-Leading Businesses**

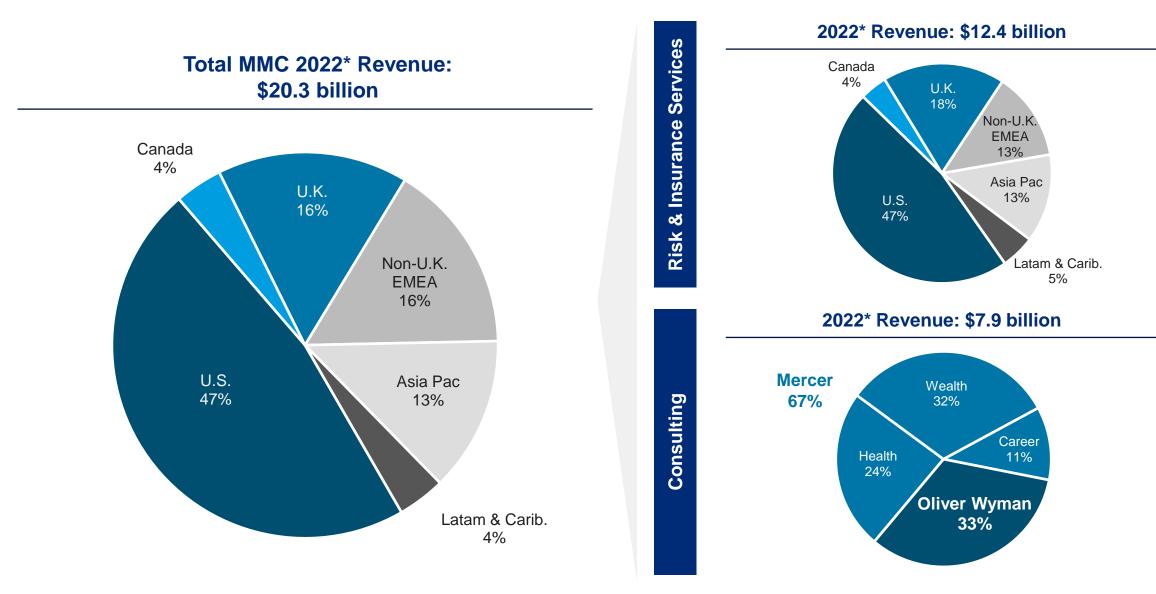
- World's leading insurance broker and risk advisor
- **\$75 billion+** in annual global premiums placed
- 45,000+ employees in
   130+ countries
- **35+** risk, specialty and industry practices
- Global leader in health, retirement, investments and talent
- Serving clients with **115 million+** employees in **130+** countries
- ~26,000 employees
- \$388 billion of AUDM as of 1Q22
- **\$17.3 trillion** of retirement assets under advisement



- Powerhouse of reinsurance broking, capital solutions, strategic advisory and analytics
- **\$50 billion+** in annualized reinsurance premiums placed
- **1,600+** clients
- 3,000+ employees in
   60+ offices worldwide
- Leading international management consulting firm
- **3,000+** clients including the world's largest corporations
- 5,000+ employees in
  30+ countries and 70+ cities
- Expanding digital, technology and analytics (DTA) team with 500+ colleagues

### Powered by MMC's unmatched expertise, scale, data and insights

## **Well-Diversified Across Businesses and Geographies**



### Marsh



World's leading insurance broker and risk advisor

#### **Insurance Broking & Risk Management**

- Risk analysis and risk management consulting
- Insurance program design and placement, support and administration
- Claims support and advocacy
- Alternative risk strategies
- Supported by Marsh's robust analytics and growing digital experience
- Marsh Specialty, a leading global specialty broker, offers expertise across aviation, credit specialties, aviation, credit specialties, financial and professional services, private equity & mergers & acquisitions, construction, energy & power, marine & cargo

#### Middle Market & Corporate

#### MMA

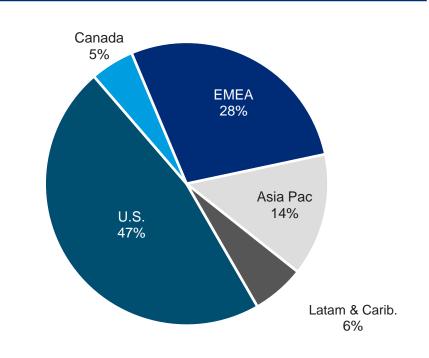
 Broad range of commercial property and casualty products and services, as well as solutions for employee health and benefits, retirement and administration needs and a growing personal lines business in the US and Canada

#### **Commercial & Consumer**

#### VICTOR

- One of the largest underwriting managers of professional liability and specialty insurance programs worldwide
- Through Dovetail, a small business platform, Victor deploys cloud-based technology to serve independent insurance agents in the US and Canada
- Victor has a growing business in the UK (formerly known as Bluefin) and in Europe, where new businesses have been launched in the Netherlands, Italy and Germany





	Under	lying Re	venue G	Growth			
2014	2015	2016	2017	2018	2010	2020	2021

2012	2013	2014	2015	2010	2017	2010	2019	2020	2021	
5%	3%	4%	3%	3%	3%	4%	4%	3%	11%	

2012

2012

## **Guy Carpenter**

### GuyCarpenter

Specialized broking expertise, strategic advisory services and analytics solutions

#### **Traditional Reinsurance Services**

- Creates and executes reinsurance and risk management solutions for clients worldwide through risk assessment analytics, actuarial services, highly specialized product knowledge and trading relationships with reinsurance markets
- Client services also include contract and claims management and fiduciary accounting
- Reinsurance services in a broad range of centers of excellence and segments, including: Automobile / Motor, Aviation, Crop/Agriculture, Cyber, D&O/Non-Medical Professional, Engineering / Construction, Environmental, GL & Umbrella, Health, Life, Marine and Energy, Medical Professional, Mortgage, Political Risk & Trade Credit, Program Manager Solutions, Property, Public Sector, Retrocessional Reinsurance, Surety, Terror, and Workers Compensation / Employer Liability

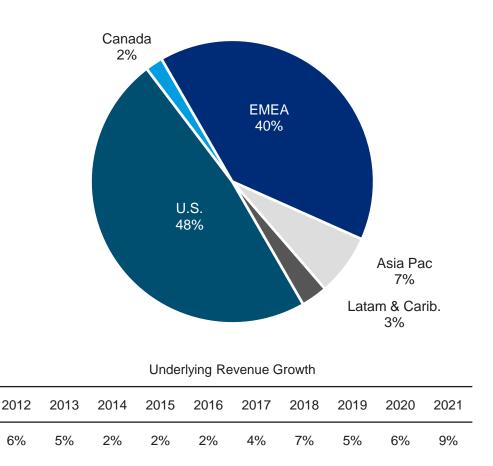
#### **Alternatives to Traditional Reinsurance**

- Industry loss warranties
- Capital market alternatives including the issuance of risk-linked securities
- GC Securities offers corporate finance solutions, including M&A and private debt and equity capital raising, and capital markets-based risk transfer solutions

#### **Reinsurance-Related Services**

- Actuarial, enterprise risk management, financial and regulatory consulting, portfolio analysis, and advice on the efficient use of capital
- Global Strategic Advisory (GSA) unit helps clients better understand and quantify uncertainties in their business

#### 2022\* Revenue: \$2.0 billion



### Mercer



### Advice and digital solutions to help organizations meet health, wealth and career needs

#### Health

- Total health and wellness management strategies
- Global health brokerage solutions
- Vendor performance and audit
- Life and disability management
- Measurement of healthcare provider performance
- Solutions for private active and retiree exchanges in the US

#### Wealth

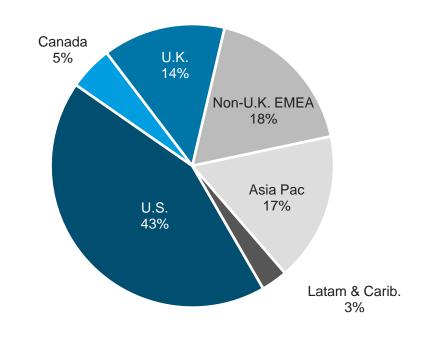
- Defined Benefit Pension Plans
- Defined Contribution Plans
- Actuarial Consulting
- Investment Consulting
- Investment Management

- OCIO Services
- Wealth Management
- Retirement Plan Outsourcing
- Financial Planning
- HNW Risk Solutions

#### Career

- Engagement, skill assessment, management and reward of employees
- Design of executive remuneration programs
- People strategies during business transformation
- Improvement of HR effectiveness
- Implementation of digital and cloud-based HR information systems
- Proprietary survey data and decision support tools
- Advice related to people and benefits related issues in M&A transactions





#### Underlying Revenue Growth

2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
4%	4%	3%	4%	3%	2%	3%	2%	-1%	5%

## **Oliver Wyman**

### OliverWyman

Global leader in management consu	Iting delivering advisory services to clients	-		20	22* R	evenı	ıe: \$2	.6 bill	ion		
Olive	er Wyman										
Select Industry Groups	Select Functional Specializations										
<ul> <li>Financial Services</li> <li>Transportation</li> <li>Health &amp; Life Sciences</li> <li>Retail &amp; Consumer Products</li> <li>Industrial Products</li> <li>Energy</li> <li>Business Services</li> <li>Aviation, Aerospace &amp; Defense</li> </ul>	Financial ServicesStrategyTransportationOperationsHealth & Life SciencesOrganizational EffectivenessRetail & Consumer ProductsDigitalIndustrial ProductsRisk ManagementEnergyActuarialBusiness ServicesClimate and Sustainability								ERA 0%		
	NERA									Actuaria 9%	al
Specialize	d Practice Areas							L	ippincot	t 4%	
<ul> <li>Antitrust</li> <li>Securities</li> <li>Complex commercial litigation</li> <li>Energy</li> </ul>	<ul> <li>Network industries</li> <li>Intellectual property</li> <li>Product liability and mass torts</li> <li>Transfer pricing</li> </ul>	-			Unde	rlying Re	evenue (	Growth			
<ul> <li>Environmental economics</li> </ul>		2012	2013	2014	2015	2016	2017	2018	2019	2020	2021
Lip	opincott	3%	-1%	15%	7%	3%	7%	5%	6%	-4%	21%

Creative consultancy specializing in brand and innovation

## **Marsh McLennan Companies**

### **Reconciliation of Non-GAAP Measures (\$ millions)**

#### Adjusted Operating Income and Adjusted Operating Margin

Revenue	2008 10,730	2009 9,831	2010 10,550	2011 11,526	2012 11,924	2013 12,261	2014 12,951	2015 12,893	2016 13,211	2017 14,024	2018 14,950	2019 16,652	2020 17,224	2021 19,820	2022* 20,286
Operating Income as Reported*	445	568	832	1,552	1,770	2,053	2,124	2,184	2,431	2,655	2,761	2,677	3,066	4,312	4,399
Restructuring Charges	328	243	141	51	78	22	12	28	44	40	161	447	340	163	159
Settlement, Legal & Regulatory	51	242	10	(21)	(2)	-	-	-	-	15	-	-	-	62	92
Adj. to Acquisition Related Accts.	-	-	-	(1)	(35)	32	37	51	15	3	32	68	26	57	67
Other	89	39	393	(7)	(6)	(3)	(1)	(38)	(15)	1	(16)	159	212	(304)	(262)
Adjustments	468	524	544	22	35	51	48	41	44	59	177	674	578	(22)	56
Operating Income as Adjusted	913	1,092	1,376	1,574	1,805	2,104	2,172	2,225	2,475	2,714	2,938	3,351	3,644	4,290	4,455
Identified intangible amortization expense	31	26	50	66	72	77	86	109	130	169	183	314	351	365	356
Operating Margin as Reported	4.1%	5.8%	7.9%	13.5%	14.8%	16.7%	16.4%	16.9%	18.4%	18.9%	18.5%	16.1%	17.8%	21.8%	21.7%
Operating Margin as Adjusted	8.8%	11.4%	13.5%	14.2%	15.7%	17.8%	17.4%	18.2%	19.7%	20.6%	20.9%	22.0%	23.2%	23.9%	24.0%

\*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; \*2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other in 2010 includes \$400 million net Alaska litigation settlement; 2018 - 2022 include JLT Acquisition related costs and disposal of businesses. 2018 - 2022 include disposal of businesses. 2020 and 2022 includes JLT legacy E&O provision and 2021 includes \$267 million gain from the fair value re-measurement of the Company's previously held equity method investment in Marsh India upon increase in ownership from 49% to 92%.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a consolidated basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

#### MarshMcLennan

## **Risk & Insurance Services**

### **Reconciliation of Non-GAAP Measures (\$ millions)**

#### Adjusted Operating Income and Adjusted Operating Margin

Revenue	2008 5,466	2009 5,284	2010 5,557	2011 6,079	2012 6,350	2013 6,596	2014 6,931	2015 6,869	2016 7,143	2017 7,630	2018 8,228	2019 9,599	<u>2020</u> 10,337	2021 12,085	<u>2022*</u> 12,409
Operating Income as Reported*	280	637	871	1,125	1,272	1,385	1,389	1,366	1,581	1,731	1,864	1,833	2,346	3,080	3,141
Restructuring Charges	193	169	102	1	8	7	5	8	3	11	99	263	174	84	82
Settlement, Legal & Regulatory	51	12	10	(21)	-	-	-	-	-	15	-	-	-	60	90
Adj. to Acquisition Related Accts.	-	-	-	(1)	(32)	31	37	56	12	-	22	65	25	63	67
Other	25	8	5	-	(2)	(1)	-	-	(9)	1	(29)	118	62	(242)	(199)
Adjustments	269	189	117	(21)	(26)	37	42	64	6	27	92	446	261	(35)	40
Operating Income as Adjusted Identified intangible amortization	549	826	988	1,104	1,246	1,422	1,431	1,430	1,587	1,758	1,956	2,279	2,607	3,045	3,181
expense	15	15	39	54	58	64	73	94	109	139	151	260	292	309	301
Operating Margin as Reported	5.1%	12.1%	15.7%	18.5%	20.0%	21.0%	20.0%	19.9%	22.1%	22.7%	22.7%	19.1%	22.7%	25.5%	25.3%
Operating Margin as Adjusted	10.3%	15.9%	18.5%	19.0%	20.5%	22.5%	21.7%	22.2%	23.8%	24.9%	25.7%	26.3%	28.0%	28.5%	28.7%

\*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; \*2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other for 2018 - 2022 includes JLT Acquisition related costs and disposal of businesses and 2021 includes \$267 million gain from the fair value re-measurement of the Company's previously held equity method investment in Marsh India upon increase in ownership from 49% to 92%. 2018 - 2022 include disposal of businesses.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

#### MarshMcLennan

## Consulting

### **Reconciliation of Non-GAAP Measures (\$ millions)**

Adjusted Operating Income an	d Adjusted	djusted Operating Margin															
	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022*		
Revenue	5,196	4,609	5,042	5,487	5,613	5,701	6,059	6,064	6,112	6,444	6,779	7,143	6,976	7,789	7,926		
Operating Income as Reported*	501	351	117	601	688	845	934	1,014	1,038	1,110	1,099	1,210	994	1,504	1,535		
Restructuring Charges	40	42	24	31	58	2	1	8	34	19	52	74	105	48	44		
Adj. to Acquisition Related Accts.	-	-	-	-	(3)	1	-	(5)	3	3	10	3	(1)	(3)	4		
Other		30	400	-	-	(1)	-	(37)	(6)	-	6	(12)	149	(63)	(65)		
Adjustments	40	72	424	31	55	2	1	(34)	31	22	68	65	253	(18)	(17)		
Operating Income as Adjusted	541	423	541	632	743	847	935	980	1,069	1,132	1,167	1,275	1,247	1,486	1,518		
Identified intangible amortization expense	16	11	11	12	14	13	13	15	21	30	32	54	59	56	55		
Operating Margin as Reported	9.6%	7.6%	2.3%	11.0%	12.3%	14.8%	15.4%	16.7%	17.0%	17.2%	16.2%	16.9%	14.3%	19.3%	19.4%		
Operating Margin as Adjusted	10.7%	9.4%	10.9%	11.7%	13.5%	15.1%	15.6%	16.5%	17.9%	18.0%	17.7%	18.6%	18.8%	19.8%	19.8%		

\*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT; \*2017 and prior periods are adjusted to reflect the impact of the pension standard.

Other in 2010 includes \$400 million net Alaska litigation settlement; 2015 and 2016 reflect the gain on the disposal of Mercer's U.S. defined contribution recordkeeping business; 2018 - 2022 include disposal of businesses; 2019 - 2021 includes JLT Acquisition related costs. 2020 and 2022 includes JLT legacy E&O provision.

Adjusted operating income is calculated by excluding the impact of certain noteworthy items from the Company's GAAP operating income. The above table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income on a segment basis.

Adjusted operating margin is calculated by dividing the sum of adjusted operating income plus identified intangible asset amortization by consolidated or Segment adjusted revenue.

#### MarshMcLennan

## **Marsh McLennan Companies**

### **Reconciliation of Non-GAAP Measures**

Adjusted Earnings per Shar	re															
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022*
Diluted EPS, Continuing Operations	\$0.88	\$0.70	\$0.96	\$1.00	\$1.73	\$2.13	\$2.42	\$2.61	\$2.98	\$3.38	\$2.87	\$3.23	\$ 3.41	\$ 3.94	\$ 6.13	\$6.31
Adjustments, after tax	0.45	0.70	0.65	0.64	0.13	0.02	0.06	0.21	0.07	0.04	1.05	1.12	1.25	1.03	0.04	0.17
Diluted EPS as Adjusted	\$1.33	\$1.40	\$1.61	\$1.64	\$1.86	\$2.15	\$2.48	\$2.82	\$3.05	\$3.42	\$3.92	\$4.35	\$ 4.66	\$ 4.97	\$ 6.17	\$6.48
Tax Benefit		_	(\$0.18)													
Normalized for Tax Benefit			\$1.43													

\*12 months ending 03/31/2022; Periods prior to 03/31/2019 exclude JLT.

2014 and 2011 adjusted EPS excludes expense of \$0.15 and \$0.09, respectively, related to early extinguishment of debt. Please see our first quarter 2022 earnings release furnished on Form 8-K for additional information regarding the adjustments for Adjusted EPS.

## **Marsh McLennan Companies**

### **Reconciliation of Non-GAAP Measures (\$ millions)**

Free Cash Flow															
Net cash provided by operations	2008* 940	2009 640	2010 722	2011 1,705	2012 1,322	2013 1,341	2014* 2,119	2015 1,888	2016 2,007	2017 1,893	2018 2,428	2019 2,361	2020 3,382	2021 3,516	2022** 3,222
Less: Capital Expenditures	(386)	(305)	(271)	(280)	(320)	(401)	(368)	(325)	(253)	(302)	(314)	(421)	(348)	(406)	(459)
Free Cash Flow	554	335	451	1,425	1,002	940	1,751	1,563	1,754	1,591	2,114	1,940	3,034	3,110	2,763

\*2008 and 2014 Net cash provided by operations as restated in 2009 and 2015 10Ks respectively. \*\*12 months ending 03/31/2022.



We are leaders in risk, strategy and people. One company, with four global businesses, united by a shared purpose to make a difference in the moments that matter.

Marsh GuyCarpenter Mercer OliverWyman